

## Repair Service Request Form

Date :	_____
Full Name :	_____
Postal Address :	_____
Contactable Mobile :	_____
Home Phone :	_____
Email :	_____
Model :	<input type="checkbox"/> 3G <input type="checkbox"/> 3GS <input type="checkbox"/> 4G      ( 8G / 16G / 32G )
Version :	<input type="checkbox"/> Telstra <input type="checkbox"/> Optus <input type="checkbox"/> Voda <input type="checkbox"/> 3 <input type="checkbox"/> unlocked <input type="checkbox"/> Others
iPhone PIN No.:	_____
Problems :	_____

### Terms & Conditions

- Data Loss:** Please note no guarantees can be given for lost records during the repair process. You must back up data. I do not hold iPhone Specialist's responsible for any financial loss for lost records or delay in repair lead times.
- Not claimed product:** The Uncollected Goods Act states, "If any repair is left on our premises for more than one month, with no correspondence from the owner and after, a letter, email or text is sent then the unit will be disposed of to recover costs i.e. spare parts, labor and storage. In the event that the unit has not been disposed of then a storage retrieval fee of \$45 applies, this fee is added to any initial non-warranty fee."
- Water Damage Repairs:** While we can often recover an iPhone from water damage, often the further corrosion caused by water damage can cause additional problems in the future. These future problems are not covered by warranty
- Jail break and unlock:** Backup and sync (Apps and Data) from your iPhone prior to sending it to us. The iOS Version must not exceed 4.01. If you upgrade or restore your unit with iTunes after our services - then you will lose either Unlock or Jailbreak or both. This is NOT covered by our Warranty.
- Apple Warranty:** Please note out of warranty by Apple can be given for the repaired product by iPhone Specialist.
- Change of mind:** Once a non warranty repair has been approved, and then there is a change of mind, a standard \$45 quote rejection fee applies.

Customer Signature : \_\_\_\_\_

Date : \_\_\_\_\_

### Pickup Confirmation

Price :

PRINT NAME : \_\_\_\_\_ Signature : \_\_\_\_\_ Date : \_\_\_\_\_

### Service Receipt

Name : \_\_\_\_\_ Model : \_\_\_\_\_

ETA :

*Please bring this Receipt when you pick up your phone. Without this receipt, you cannot pick up your phone. If you have any questions, please contact us.*

02 8003 5882 [ask@iphonespecialist.com.au](mailto:ask@iphonespecialist.com.au) <http://iPhoneSpecialist.com.au>